

Accessibility statement for <https://hylandsestate.co.uk/>

This accessibility statement applies to <https://hylandsestate.co.uk/>.

This website is run by Chelmsford City Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- some images have inaccurate alt-text attributes
- some input elements are unclear to users using assistive technology
- links are only identified by colour
- some areas of the website do not meet the WCAG standard for colour contrast
- the navigation menu is not skippable using keyboard controls
- some links have unclear context when using assistive technology
- focus is not visible on all elements of the website
- block capitals are used for headings and links

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email web.team@chelmsford.gov.uk
- call 01245 606606 and ask for the Web Team
- fill in our [website feedback form](#)

We'll consider your request and get back to you in five working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, you can [contact the Web Team](#).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Chelmsford City Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Some images have inaccurate alt-text attributes. This fails WCAG 2.1 success criterion 1.1.1 (Non-text Content).
 - We will add appropriate text alternatives to our images when we upload new images and fix images we find in our area reviews and manual audits.
- Links are only identified by colour. This fails WCAG 2.1 success criterion 1.4.1 (Use of Color).
 - We will add additional rules to our website styling to address any links with this issue. We aim to have this fixed by April 2024.
- Some areas of the website do not meet the WCAG standard for colour contrast. This fails WCAG 2.1 success criterion 1.4.3 (Contrast (Minimum)) and 1.4.11 (Non-text Contrast).
 - We will add additional rules to our website styling to address any areas with this issue. We aim to have this fixed by April 2024.
- The navigation menu is not skippable using keyboard controls. This fails WCAG 2.1 success criterion 2.4.1 (Bypass Blocks).
 - We will add this functionality to our website header to allow users to skip the navigation menu. We aim to have this fixed by April 2024.
- Some links have unclear context when using assistive technology. This fails WCAG 2.1 success criterion 2.4.4 (Link Purpose (In Context)).
 - We will manually review the content on the website and add additional context where possible. We aim to have this fixed by December 2023.

- Focus is not visible on all elements of the website. This fails WCAG 2.1 success criterion 2.4.7 (Focus Visible).
 - We will add additional rules to our website styling to add focus styling to all elements that need it. We aim to have this fixed by April 2024.
- Block capitals are used for headings and links.
 - We will remove rules from our website styling that cause this issue. We aim to have this fixed by April 2024.

Disproportionate burden

- Some input elements are unclear to users using assistive technology
 - We use third-party modules to operate some areas of our website. As these are not controlled by us, we are unable to make changes to these elements directly. When we next review our website modules, we will find an accessible alternative to these modules.

What we're doing to improve accessibility

We are continuously reviewing our website and fixing issues when we find them. We use a monitoring tool to check the site weekly, as well as conducting manual accessibility audits once a year.

Preparation of this accessibility statement

This statement was prepared on 3 October 2023. It was last reviewed on 3 October 2023.

This website was last tested on 25 September 2023. The test was carried out by our Web Team using a random sample of pages.

We used this approach to deciding on a sample of pages to test:

- One page of each type of "page template" were selected
- The specific examples of each template were selected at random